Information Network of Kansas
Board of Directors

Kansas Information Consortium
General Manager's Report

Month ending April 30, 2010

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For the month ending April 2010

Executive Summary

Kansas.gov is staying very busy and productive as the month of April is wrapping up. Some of the high points for this month include:

~KanPay Counter (OTC) program is running smoothly as 24 participants are utilizing the service to date. In order to drive more awareness of the service to county treasurer offices (excluding Johnson & Sedgwick) that are <u>not</u> currently participating, an awareness campaign launched.

~Met with KDOR to discuss requirements to allow integration of the KanPay service and MagTek devices into the new DMV system in development.

~As part of CDC move decision, Kansas.gov hosted a meeting with board subcommittee, NIC and the board consultant to further gather necessary information to assist with completing the analysis.

~Continued to meet with board subcommittee on the Portal Portfolio Analysis and Value Statements project and began to developing the cost analysis framework.

~With the assistance of Jim Hollingsworth, Kansas.gov submitted an RFP to the City of Atchison for Web site Redesign, Development and Implementation Services.

~Phase 1 of the local government campaign launched to County Commissioners. The objective of the mailing is to generate awareness of our product offering (KanPay, KanPay Counter, KanForm, KanSite) and provide details on how to learn more about these products.

~WebFile (KDOR) experienced tremendous success in 2010. Online filings through WebFile have increased 60% over 2009! Homestead filings were new in 2010, and there were over 23,000 of these filed through the portal.

Please contact me if you have any questions at 785.296.5275 or via email at lisa.jones@www.kansas.gov.

Respectfully submitted,

Lisa R. Jones

Lisa R. Jones, General Manager

New Service Requests & Contracts for Approval

<u>**Service Requests**</u>

Kansas Department of Agriculture (KDA): Pesticide Product Registration
The Kansas Department of Agriculture requests a service be added to the network that will allow Pesticide Product registrants to register online, pay their registration fees online and receive confirmation that the registration and payment were processed successfully. Registration will be for existing products only; new registrations are not in the scope of this project. This registration application will be integrated with the Agri-Portal. Development of the INK application for this service is at no cost to KDA. This is a fee service.

Kansas Board of Nursing (KSBN): Nursing Bulk Data Sales
The Kansas State Board of Nursing requests a service be added to the network that will allow businesses and citizens to request, and after KSBN approval, download selected and publicly-available nursing license information. Development of the INK application for this service is at no cost to KSBN. This is a fee service.

<u>**Contracts for Approval**</u>

Haskell County (HS)
Haskell County requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Mitchell County Health Department (MCHD)
Mitchell County Health Department requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit card and electronic checks at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

Kansas State Historical Society (KSHS) – KS150 Project
Kansas State Historical Society requests INK assistance for hosting a Web site provided in the Kansas.gov Content Management System and Calendar Module. The content management system will allow the partner to update and maintain their content. This is a contract for a fee-based service.

Applications Deployed

Project Name	Agency	Deployment (Month)
MVR Search Instant Access	KDOR	Jan-10
WebFile Homestead Claim	KDOR	Jan-10

Applications in Development

Project Name	Agency	Scheduled Finish (Month)
Tax Payment Portal	KDOR	Jun-10
Disciplinary Actions	KSBHA	Jul-10
Pesticide Product Registration	KDA	Aug-10
License Renewal	KSBMA	Aug-10
ABC Licensing	KDOR	Sep-10
Agri-Portal	KDA	Oct-10
Fertilizer Blender Registration	KDA	Oct-10
Search Suite	COTA	Nov-10
Kansas Mentors Interactive Directory	KDHE	Dec-10
Fertilizer Product Registration	KDA	Mar-11
Business License Renewal	KSBTP	Nov-11

Products Deployed

Project Name	Agency	Deployment (Month)
KanPay Counter, OTC Payment Processing System – Credit Card	KIC	Feb-10
KanSite: KanPay Promotional Site	KIC	Feb-10
KanPay Counter: Seneca DL	KDOR	Feb-10
KanPay Counter: Barton County	BT	Feb-10
KanPay Counter: Ford County	FO	Feb-10
KanPay Counter: Montgomery County	MGC	Feb-10
KanPay Counter: Reno County	RN	Feb-10
KanPay Counter: Saline County	SA	Feb-10
KanPay Counter: Andover DL	KDOR	Mar-10
KanPay Counter, OTC Payment Processing System - Check	KIC	Mar-10
KanPay Counter: Brown County	BR	Apr-10
KanPay Counter: Coffey County	CF	Apr-10
KanPay Counter: Elk County	EK	Apr-10
KanPay Counter: Ellis County	EL	Apr-10
KanPay Counter: Gove County	GO	Apr-10
KanPay Counter: Hamilton County	HM	Apr-10
KanPay Counter: KC-Mission DL	KDOR	Apr-10
KanPay Counter: Wichita DL	KDOR	Apr-10
KanPay Counter: Mitchell County Health Dept	MCHD	Apr-10

KanPay Counter: Mitchell County	MC	Apr-10
KanPay Counter: Osborne County	OB	Apr-10
KanPay Counter: Pratt County	PR	Apr-10
KanPay Counter: Rawlins County	RA	Apr-10
KanPay Counter: Riley County	RL	Apr-10
KanPay Counter: Scott County	SC	Apr-10
KanPay Counter: Trego County	TR	Apr-10
KanPay Counter: Haskell County	HS	Apr-10

Products in Development

Project Name	Agency	Scheduled Finish (Month)
KanPay Counter: Smith County	SM	May-10
KanPay Counter: Republic County	RP	May-10
KanPay Counter: Cheyenne County	CN	May-10
KanPay Counter: Seward County	SW	May-10
KanPay Counter: Stanton County	ST	May-10
KanPay Counter: Cowley County	CL	May-10
KanPay Counter: Hodgeman County	HG	May-10
KanPay Counter: Geary County	GE	May-10
KanPay Counter: Anderson County	AN	May-10
KanPay Counter: Wabaunsee County	WB	May-10
KanPay Counter: Greenwood County	GW	May-10
KanPay Counter: Gray County	GY	May-10
KanPay Counter: Dept of Agriculture	KDA	May-10
KanPay Counter: DMV (DL)	KDOR	May-10
KanPay Counter: DMV (DC)	KDOR	May-10
KanPay Counter: DMV (T&R)	KDOR	May-10
KanPay Counter: DMV (Cage)	KDOR	May-10
KanPay Counter: DMV (TAC)	KDOR	May-10
KanSite: KS150 Web Site	KSHS	May-10
KanSite: OSBC Web Site	OSBC	Jul-10
KanSite: KSBDC Web Site	KSBDC	Jul-10
KanSite: Council Grove Web Site	CG	Sep-10
KanSite: KSBHA Web Site	KSBHA	Oct-10

Project Change Requests Deployed

Project Name	Agency	Deployment (Month)
WebFile Homestead 2009 TY Mods	KDOR	Jan-10
License Renewal August 2009 Modifications	KSSBEO	Jan-10
License Renewal Change Import Script	KDB	Jan-10
Lic Ren Confirmation Text Change	KSBTP	Jan-10
Name Change Add Link for who can file	KSSOS	Feb-10
MVR Search Jan 2010 Rate Change	KDOR	Feb-10
SGCO Legacy DCRS 2009 Rewrite	OJA	Feb-10
AOI Add Prof LLC Type	KSSOS	Feb-10
AOI NA process update	KSSOS	Feb-10
Name Availability Process update	KSSOS	Feb-10
Name Change NA process update	KSSOS	Feb-10
Name Change Create Admin Site	KSSOS	Feb-10
Name Reservation NA process update	KSSOS	Feb-10
License Feb 2010 Mods	KSBHA	Feb-10
UIPB Add CCD Format	KDOL	Feb-10
UIPB Modify Failed Payment Processing	KDOL	Feb-10
KanView Update Bond 2010	KDOA	Feb-10
IFTA Renewal 2009 Modifications Part 2	KDOR	Mar-10
Amber Alert Jan 2010 Mods	KSAG	Mar-10
WebFile Homestead: Add Admin Confirmation Search Number	KDOR	Mar-10
WebTags: Change CC Fee Structure	KDOR	Mar-10

Project Change Requests in Development

Project Name	Agency	Scheduled Finish (Month)
Education Annual Report 2010 Update and Facelift	KSBN	May-10
District Court Record Search Change to Fee Split	OJA	May-10
CPA Renewals 2010 Updates	BOA	May-10
License Renewal May 2010 Mods	KSBHA	May-10
Optometry License Original Application	KSSBEO	May-10
CGS/LGS/BESS Combine and enhance	SOS	May-10
Grant Portal Phase 3	GOV	Jun-10
UCC Search Redaction Phase 1	SOS	Jun-10
IFTA Quarterly 2009 Mods	KDOR	Jun-10
KANN Check 2009 Enhancements	KSBN	Jul-10
Att LicRen Add Review Page and Facelift	KSBEMS	Jul-10
DCRS Instant Access	OJA	Jul-10

HOC Criminal Record Check Password Verbiage Update	KDHE	Jul-10
DCRS Modify Case Search Results	OJA	Jul-10
IFTA Quarterly 2010 Q4 Update and Facelift	KDOR	Jul-10
IFTA Renewal Change Updates to Nightly	KDOR	Jul-10
UCC Filing Export File Modification	SOS	Aug-10
RORA 2010 Updates	KSSOS	Aug-10
License Renewal August 2010 Mods	KSBHA	Aug-10
HOC License Renewal 2010 AUDIO SLP Update	KDHE	Aug-10
SGCO Legacy DCRS 2009 Rewrite	OJA	Aug-10
Legislative Portal 2010 Back End Upgrade	LEG	Aug-10
KanView Fiscal Update 2010	KDOA	Aug-10
HOC Criminal Record Check Detailed Receipt	KDHE	Aug-10
IFTA Renewals 2010 Update and Facelift	KDOR	Aug-10
Annual Report 2010 Update	KSSOS	Aug-10
AOI 2010 Updates	KSSOS	Aug-10
Disso 2010 Updates	KSSOS	Sep-10
License Renewal Spring 2010 Update and Facelift	KBP	Sep-10
WebFile Homestead 2010 TY Update and Facelift	KDOR	Sep-10
Lodging License Renewal 2010 Mods	KDA	Sep-10
Restaurant License Renewal 2010 Mods	KDA	Sep-10
IFTA Additional Decal Test Account Edit	KDOR	Sep-10
License Renewal 2010 Cycle Update and Facelift	KDB	Oct-10
UCC Search Convert to PDF	SOS	Oct-10
License Renewal Oct/Nov 2010 Mods	KSBHA	Oct-10
License Renewal On Demand Cert Card and Facelift	KSBTP	Oct-10
Subscriber License Verification Rewrite	KSBHA	Oct-10
Lic Ren Add Admin and Update	BSRB	Oct-10
Name Reservation Hide Portal Processing Fee	KSSOS	Oct-10
HOC License Renewal 2010 DIET Update and Facelift	KDHE	Nov-10
Firm License Renewal 2010 Updates and Facelift	BOA	Nov-10
Legislative Portal 2011 Session Updates	LEG	Dec-10
Lobbyist Expenditure Report Proof-of-concept Rewrite	GEC	Dec-10
WebFile Income 2010 TY Update	KDOR	Dec-10
WebFile Income Redesign and Rewrite	KDOR	Dec-10
Amber Alert Add Second Victim	KBI	Jan-11
Post Audit Search allow PDFs	LPA	Jan-11
KanView Add Bond Indebtedness 2011	KDOA	Jan-11
KanView Add Bond Indebtedness 2011	KDOA	Jan-11
Appraiser License Renewal 2011 Update and Facelift	KREAB	Feb-11
HOC License Renewal 2011 ACHA Update	KDHE	Feb-11
Pesticide Dealer Registration 2011 Agri-Portal Rewrite	KDA	Mar-11

Ambulance Feb 2011 Cycle Update and Facelift	KSBEMS	Mar-11
Seed Business Registration 2011 Agri-Portal Rewrite and Cycle Update	KDA	May-11
Seed Business Registration 2011 Agri-Portal Rewrite and Cycle Update	KDA	May-11
License Renewals 2011 Cycle Update and Facelift	KREC	Jun-11
Attendant License Renewal 2010 Enhancements	KSBEMS	Jun-11
Name Reservation Refactor Code	KSSOS	Jul-11
License Renewal Redesign and Rewrite 2009	KSBHA	Jul-11
Business Tax Registration Refactor Code	KDOR	Aug-11
License Renewal Fall 2010 Update	KBP	Aug-11
KanView Add Fiscal Update 2011	KDOA	Aug-11
KanView Add Fiscal Update 2011	KDOA	Aug-11
Lodging License Renewal 2011 Agri-Portal Rewrite and Cycle Update	KDA	Sep-11
Restaurant License Renewal 2011 Agri-Portal Rewrite and Cycle Update	KDA	Sep-11
Lobbyist Expenditure Report 2011 Cycle Update	GEC	Sep-11
Name Availability Refactor Code	KSSOS	Nov-11
Dry Cleaners Registration 2011 Update and Facelift	KDHE	Dec-11
Articles of Incorporation Refactor Code	KSSOS	Jun-12

Support Statistics

~The below table summarizes the number of Live Chats, Emails and Cases Reported from April 1-22:

Month	Live Chat	Email	Cases Reported
Jan-10	182	604	241
Feb-10	244	845	254
Mar-10	213	748	206
Apr-10	185	1073	215

Site Promotions

~Marketing continued to keep content fresh and up-to-date on Kansas.gov as part of the site promotions strategy. April's updates went live on April 5 and 15.

Page Performance

~The below table summarizes the top 5 visited pages on Kansas.gov from April 1-25:

Page	Page Views	Time on Page
Government	57,061	54.09
Services	31,050	63.79

Tiles	27,588	154.71
Business	17,172	62.10
Subscribers	12,296	57.09

Promotional Performance

~The below table summarizes the top 5 features within the primary and secondary zones across the government, business, community, education and tourism pages from April 1-25:

Zone	Feature	Page Views
Primary	Annual Report Filing	150
Primary	Criminal History	117
Primary	Historic Landmarks	116
Primary	Visit Kansas	112
Primary	Annual Report Filing	150
Secondary	Agency & Association Listing	1,044
Secondary	Business Entity Search	849
Secondary	Starting a Business	535
Secondary	Employee Service Center	337
Secondary	Trip Planner	176

Marketing

Agency	Service	Type	Description
KDOR	WebFile	Pub Relations	KDOR WebFile "Count Down" Press Release
KDOR	WebFile	Social Net	KDOR WebFile "Count Down" BlogSpot
KDOR	WebFile	Social Net	KDOR WebFile "Count Down" Twitter
KDOR	WebFile	Social Net	KDOR WebFile "Count Down" FaceBook
KDOR	WebFile	Online Advertising	WebFile "Count Down" Banner Ad
KIC	KBC	App Evaluation	Kansas Business Center March 2010 Overview PPT
KIC	Products	Training & Outreach	Products Overview PPT
KIC	Kansas.gov	Giveaway	Kansas.gov Ball Point Pens
KIC	KanPay	Training & Outreach	KanPay Disbursement Schedule
KIC	Products	Direct Mail	Local Government Insert
KIC	Products	Giveaway	Local Government Tangram
KIC	Products	Giveaway	Local Government Labels (for Tangram)
KIC	KanSite	Training & Outreach	KanSite Project Scope Statement Template
COA	KanSite	Training & Outreach	City of Atchison KanSite RFP
KIC	Products	Web Promo	Local Government Landing Page
OJA	DCRS	Direct Mail	Kansas Paralegal Association Guide (1 page ad)

KCTA	Prop Tax	Pub Relations	Property Tax Payments Press Release
KCTA	Prop Tax	Social Net	Property Tax Payments BlogSpot
KCTA	Prop Tax	Social Net	Property Tax Payments Twitter
KCTA	Prop Tax	Social Net	Property Tax Payments FaceBook
KIC	KanPay Counter	Direct Mail	KanPay Counter Awareness Packet
KIC	KanPay Counter	Training & Outreach	KanPay Counter Awareness Letter